



IIAS Study Group on Coproductioin of Public Services

**Syracuse University – Greenberg House
Washington, DC
6-7 June 2017**

TUESDAY, JUNE 6

8.45 – 9.15	Opening & Welcome	
9.15 – 10.45	<p>Leadership and Professionalism in Coproduction (Room 1)</p> <p>Session Chair: Dirk Brand</p> <ol style="list-style-type: none"> 1. Citizen Co-Production and the Altering Legitimacy of Professionalism (Sanna Tuurnas) 2. Managerial Coping-Strategies in Co-Production – And How They Affect the Outcome and Public Value of Co-Production Processes (Anne Tortzen) 3. Defining the Variables for the Analysis of Leading Co-Production Situations (Hans Schlappa & Yasmin Imani) 	<p>Transparency, Technology, and Data in Coproduction – Part 1 (Room 2)</p> <p>Session Chair: Trui Steen</p> <ol style="list-style-type: none"> 1. Can Transparency Stimulate Co-Production? Evidence from a Survey Experiment (Nicola Bellè, Maria Cuccinello, Greta Nasi, & Gregory Porumbescu) 2. Transparency, Open Government, and Co-Production: The Effects of Visualizations on Citizens’ Attitudes and Behaviors (Gregory Porumbescu, J. Ramon Gil-Garcia, & Maria Cucciniello) 3. Citizen Co-production through Open Data: Cases of Citizen Training and Engagement (Mila Gascó-Hernández, Erika G. Martin, & Luigi Reggi)
10.45 – 11.00	Break	
11.00 – 12.30	<p>Drivers of Coproduction (Room 2)</p> <p>Session Chair: Wouter Van Dooren</p> <ol style="list-style-type: none"> 1. A Framework for Stakeholder Management in Local Governance Arenas: Comparing Co-Planning, Co-Decision Making, Co-Design, Co-Delivery, and Co-Assessment (Alessandro Sancino & Alessandro Braga) 2. Determinants of Co-Production of Public Services in Urban Environments (Mila Gasco) 3. Co-Production and the Non-Profit Workforce: A Comparative Study of Worker Experiences in the US and Scotland (Lehn Benjamin & Ian Cunningham) 	<p>Transparency, Technology, and Data in Coproduction – Part 2 (Room 2)</p> <p>Session Chair: Sanna Tuurnas</p> <ol style="list-style-type: none"> 1. Crowdsourcing as Public Policy Tools (Helen K. Liu) 2. Towards Passive Co-Production? The Role of Modern Technologies in Coproduction (Veiko Lember, Piret Tõnurist, & Laidi Surva) 3. Client Coproduction from Online to Offline: Evidence from Public Bike Service in China (Yunxiang Zhang)

TUESDAY, JUNE 6

12.30 – 1.30	Lunch	
1.30 – 3.30	<p align="center">Understanding the Challenges of Implementation (Room 1)</p> <p align="center">Session Chair: Alessandro Sancino</p> <ol style="list-style-type: none"> 1. Exploring How Strategic Action Field Framework Illuminates Coproduction (Jodi Sandfort & Robin Phinney) 2. Collaborating for Innovation: A Systematic Review of Red Tape as a Barrier for Co-Producing Public Services (Charlotte Van Dijck & Trui Steen) 3. A Comprehensive Framework for Understanding Coproduction of Water and Sanitation Services (Luisa, Moretto, Jean-Pierre Ilito Boози, Federica Natalia Rosati, & Jacque Teller) 4. Public Service Dominant Logic and the Coproduction of Public Services (Chris Silvia) 	<p align="center">Coproduction at the Community Level (Room 2)</p> <p align="center">Session Chair: Mila Gasco</p> <ol style="list-style-type: none"> 1. Citizen Involvement in Co-Productive Community Development: The Professional’s Impact on Inclusion, Empowerment and Equity (Daphne Vanleene & Bram Verschuere) 2. Social Laboratories – An Innovative Approach to Co-Production (Dirk Brand) 3. Housing Cooperatives in the Coproduction of Housing and Services for Small Towns: The Case of Amdework, Ethiopia (Bisrat K. Woldeyessus) 4. Co-Producing Community-Based Tourism: The Impact of Community Capacity-Building (Ntuthuko Mchunu & Francois Theron)
3.30 – 3.45	Break	
3.45 – 5.15	<p align="center">Keynote Lecture: Jeffrey L. Brudney (Room 1)</p> <p align="center">“Coproduction: The Strange Tale of How “Sometimes the ‘Wrong Train’ Can Take Us to the Right Place”</p> <p>Research on coproduction began in the United States in the early 1980s. A review of publications from that period suggests that the literature on coproduction emerged and grew over the decade, but largely subsided in the 1990s (with some notable exceptions) – only to be revived and reinvigorated by scholarship from across the globe in the 2000s. This presentation speculates on the reasons for the apparent lapse in scholarly interest, some unintended consequences, and the implications of the renewed interest for future research on coproduction.</p>	
6.00 – 8.00	<p>Reception Lebanese Taverna 2641 Connecticut Ave NW, Washington, DC 20008, USA</p>	

WEDNESDAY, JUNE 7

9:00 – 9.15	Arrival & Coffee	
9.15 – 10.45	<p align="center">Citizen Motivations for Coproduction – Part 1 (Room 1)</p> <p align="center">Session Chair: Jodi Sandfort</p> <ol style="list-style-type: none"> Coproducing Community Services: Why Do People Participate and How? (Xuan Tu) Who Engages in the Co-production of Public Services and Why? The Case of Atlanta, Georgia (John Clayton Thomas & Kelechi Uzochukwu) Why Coproduce? The Case of Voluntary Citizen Patrols in South Korea (Seong C. Kang) 	<p align="center">Coproduction in Education (Room 2)</p> <p align="center">Session Chair: Jari Stenvall</p> <ol style="list-style-type: none"> Types of Coproduction and Differential Effects on Organizational Performance: Evidence from the New York City School System (Julio C. Zambrano-Gutiérrez, Amada Rutherford, & Sean Nicholson-Crotty) Co-Production in Primary Education: Linking Past Research (Marlies Honingh, Taco Brandsen, & Elena Bondarouk) Co-Creation and Co-Production in the School Meals Service: Framing the Role of Laypeople (Giuseppe Aquino, Maddalena Sorrentino, & Jeff Brudney)
10.45 – 11.00	Break	
11.00 – 12.30	<p align="center">Citizen Motivations for Coproduction – Part 2 (Room 1)</p> <p align="center">Session Chair: John Thomas</p> <ol style="list-style-type: none"> What Affects Co-Production: A Test of a Proposed Non-Linear Relationship between Dissatisfaction with Government Performance, Social Capital, and Collective Efficacy (Jue Young Mok) Voluntary Sector Studies and Coproduction (Lehn Benjamin & Jeffrey L. Brudney) The Political Geography of Protest: The Impact of Neighborhood Mobilization on Opposition against a Large Infrastructure Project in Antwerpen, Belgium (Tom Coppens, Wouter Van Dooren, & Pete Thijssen) 	<p align="center">Coproducing Health and Social Care (Room 1)</p> <p align="center">Session Chair: Victor Pestoff</p> <ol style="list-style-type: none"> Value Dilemmas and Coping Strategies in Co-Producing Social Care: A Qualitative Study of Challenges in Co-Producing Social Care for Elderly (Sylke Jaspers & Trui Steen) Service Provider Perspectives on Coproduction and its Outcomes in Health Care (Suyeon Jo, Samanta Lee, & Tina Nabatchi) Determinants and Impacts of Co-Production: The Case of Substance Use Disorder Treatment Centers in the United States (Ethan Park)

WEDNESDAY, JUNE 7

12.30 – 1:30	Lunch	
1:30 – 3:00	<p style="text-align: center;">Examining the Outcomes of Coproduction (Room 1)</p> <p style="text-align: center;">Session Chair: Beth Gazley</p> <ol style="list-style-type: none">1. Embedding Co-Production in Strategy: Continuous Transformation in Services for Young People, Surrey CC, UK (Tony Bovaird, Elke Loeffler, Garath Symonds, & Chris Tisdall)2. Coproduction: Improving and Sustaining Access to Clean Water for Household Use (Mary S. Mangai & Michiel S. de Vries)3. Coproduction and Cost Efficiency: A Longitudinal Study of the Effects of Volunteers on the Level of Public Spending and Employment (Mikhail Ivonchyk & Seong C. Kang)	<p style="text-align: center;">Conceptual Discussions of Coproduction (Room 2)</p> <p style="text-align: center;">Session Chair: Trui Steen</p> <ol style="list-style-type: none">1. Co-Production and Adaptive Problem Solving (Jari Stenvall, Pasi-Heikki Rannisto, & Ilpo Laitinen)2. Empowering Citizens, Enhancing Co-Production or Muddying the Waters? The Devil is in the Details (Victor Pestoff)
3:00 – 3:15	Break	
3:15 – 5:00	<p style="text-align: center;">Roundtable Discussion (Room 1)</p>	
5:00	Adjourn	